



International Conference

Deposit Insurance: Promoting Accessibility and Convenience

Moscow, Russia, Thursday 31 May 2018

Venue: Ball Room, Ritz-Carlton Moscow

Program Outline

Time	Events
Wednesday 30 May 2018	
19:00 – 22.00	Dinner for Conference participants (Ruski Restaurant)
Thursday 31 May 2018	
9:00 – 9:40	<p>Opening: Welcome Remarks: Mr. Yury Isaev, General Director, Deposit Insurance Agency (DIA), Russia Opening Address: Ms. Elvira Nabiullina, Governor, Bank of Russia Opening Remarks: Mr. Katsunori Mikuniya, President and Chair of the Executive Council, IADI, and Governor, Deposit Insurance Corporation of Japan (DICJ)</p>
9:40 – 10:50	<p>Session 1: Deposit Insurance: How new IT solutions make it more convenient for depositors Topics to be discussed:</p> <ol style="list-style-type: none"> a. Use of modern IT solutions/interfaces, etc. for interacting with bank depositors in crisis times b. Depositors' access to information about their insured deposits (statements of accounts; information sheets (EU); access to bank databases; access to a single database (Open Banking), etc.) c. How new IT solutions speed up depositors' access to their insured deposits (processing of depositor claims, SCV, on-line payments; prepaid cards, etc.) <p>Moderator: Mr. Alejandro Lopez, CEO, SEDESA, Argentina Speakers: Mr. Mohamud Ahmed, CEO, Kenya Deposit Insurance Corporation (KDIC) Mr. Vincent Gros, Vice-Chairman, Fonds de Garantie des Dépôts et de Résolution (FGDR), France Ms. Eugenia Kuri Alamillo, Deputy General Director, Office of International Affairs, Instituto para la Protección al Ahorro Bancario (IPAB), Mexico</p>
10:50 – 11:20	Coffee break, Photo session
11:20 – 11:50	Keynote speaker – Olga Skorobogatova, First Deputy Governor, Bank of Russia Fintech and its regulation in Russia
11:50 – 13:00	<p>Session 2: Bank Resolution and Receivership – How new technologies help to deal more effectively with creditors and debtors of a failed bank Topics to be discussed</p> <ol style="list-style-type: none"> a. Ensuring creditor access to claims – improving information flows (processing of claims, processing of requests, disclosure of information about receivership proceedings progress via apps, website, etc.) b. Facilitating more effective interaction with bank debtors (online communications, databases, interfaces, etc.)

	<ul style="list-style-type: none"> c. IT solutions for marketing and sale of assets of liquidated banks d. Improving cooperation among financial safety net participants for the orderly resolution of failing financial institutions <p>Moderator: Ms. Marija Hrebac, General Manager, Croatian Agency for Deposit Insurance and Bank Resolution</p> <p>Speakers: Ms. Maria Filatova, Deputy General Director, Deposit Insurance Agency (DIA), Russia Mr. Bret Edwards, Director of Division of Resolutions and Receiverships, FDIC, USA Mr. Fauzi Ichsan, CEO, Indonesia Deposit Insurance Corporation (IDIC)</p>
13:00 – 14:00	Lunch
14:00 – 15:15	<p>Session 3: Fintech and Other Innovations– Challenges and solutions for deposit insurers</p> <p>Topics to be discussed</p> <ul style="list-style-type: none"> a. Fintech and its impact on financial services regulation b. Challenges for deposit insurers arising from Fintech developments c. Using Fintech and other IT solutions for improving accessibility and convenience of a deposit insurer’s services <p>Moderator: Mr. Gregor Frey, CEO, esisuisse, Switzerland</p> <p>Speakers: Mr. Stephen Murchison, Advisor to the Governor of the Bank of Canada Mr. Juan Carlos López, Head of Communications and Corporate Affairs, FOGAFIN, Colombia Mr. Sven Stevenson, Policy Coordinator, Deposit Insurance and Financial Stability, De Nederlandsche Bank, the Netherlands</p>
15:15 – 15:30	Coffee break
15:30 – 16:00	Keynote speaker – Alexander Zhdanov , Director of Financial Resolution Department, Bank of Russia
16:00 – 17:30	<p>Session 4: Communicating with a deposit insurer’s customers</p> <p>Topics to be proposed for discussion</p> <ul style="list-style-type: none"> a. Tools and channels for informing depositors when a bank fails b. Communications technologies and channels for interaction with depositors, other creditors, and debtors c. Innovative approaches of deposit insurers to public communications d. Financial education project “Finoteca” e. Measuring the level of customers’ satisfaction with accessibility and convenience of services provided by a deposit insurer <p>Moderator: Mr. John Chikura, CEO, Deposit Protection Corporation, Zimbabwe</p> <p>Speakers: Ms. Claudia Morrow, Chief, Office of the President of Canada Deposit Insurance Corporation (CDIC) Dr. Seungkon OH, Senior Research Fellow, Korea Deposit Insurance Corporation (KDIC) Mr. Roberto Tan, President and CEO, Philippine Deposit Insurance Corporation (PDIC) Mr. Rafael Abramyan, COO Rambler&Co Ms. Anna-Maria Ryklina, President, ResearchMe</p>
17:30 – 17:40	<p>Closing Remarks: Mr. Yury Isaev, General Director, DIA Russia</p>
19:00 – 22:00	Farewell Dinner at Radisson Royal river boat